



Structural Pest Control *Bulletin*

W. Britt Cobb, Jr., Commissioner

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HELPFUL HINTS FOR THE 2004 PCT SCHOOL

The 54th Annual Pest Control Technician's School will be held January 19-22, 2004 at the Hilton North Raleigh. As always, the Division's staff will be on hand to let you know your status in regards to recertification. However, you may determine your status beforehand by using our web site. Visit us at www.ncagr.com/str-pest/ and click on License & Certification. You may first want to click on [Recertification Requirements](#) to find out how many credits and years attendance are required during your five-year period. To determine your status you should then click on [Recertification Transcripts](#), enter your name and click on Find Record. You then click on your name, click on search, and click on your file number. The transcript page will show your name/company information, recertification dates, and the credits you have obtained.

The certification exams given by the Division at the PCT School begin at 7:30 AM on Thursday, January 22nd. All exam participants must preregister with the Division by January 2, 2004. As always, applicants who have not attended/completed the Registered Technician School Training will not be permitted to take the certification exams. The registration and fees for the exams are in addition to any registration/fees for the PCT School. There is a \$10.00 fee for each phase exam (P,W, or F) and no charge for the core exam. Please be prepared to pay with a check or money order only. The fees will be collected at the time of the examination. You may contact the Division at (919)733-6100 if you have any questions about these exams. If you have any questions about the PCT School, you can visit the North Carolina Pest Control Association's web site at www.ncpca.org or call them at 800-547-6071.

ATTENTION! NEW MAILING ADDRESS:

N.C. Department of Agriculture &
Consumer Services
Structural Pest Control Division
1001 Mail Service Center
Raleigh, N.C. 27699-1001



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The
Structural
Pest
Control
Division
Wishes you
a Happy
Holiday
Season!

COMING EVENTS

Mark
your
Calendars!

JANUARY

January 6, 2004 9:30 AM

License/Certified Applicator Exam
McKimmon Center
Corner of Gorman St. & Western Blvd.
Raleigh, N.C.
(919) 733-6100

January 8, 2004 8:30 AM

Registered Technician School
Forsyth County Agricultural Building
1450 Fairchild Dr.
Winston-Salem, N.C.
(919) 733-6100

January 14, 2004 8:30 AM

Registered Technician School
NCDA Building Room 359
2 West Edenton St.
Raleigh, N.C.
(919) 733-6100

January 20, 2004 9:00 AM

Structural Pest Control Committee Meeting
Raleigh, N.C.
(919)733-6100

January 22, 2004 7:30 AM

Certified Applicator Exam
PCT School-Hilton North Raleigh
Raleigh, N.C.
(919)733-6100

FEBRUARY

February 3, 2004 9:30 AM

License/Certified Applicator Exam
McKimmon Center
Corner of Gorman St. & Western Blvd.
Raleigh, N.C.
(919) 733-6100

February 10, 2004 8:30 AM

Registered Technician School
Mecklenburg County Extension Service
Building
700 N. Tryon St.
Charlotte, N.C.
(919)733-6100

February 18, 2004 1:00 PM

Certified Applicator Exam
New Hanover County Agricultural Ex-
tension Building
6202 Oleander Dr.
Wilmington, N.C.
(919)733-6100

February 25, 2004 8:30 AM

Registered Technician School
NCDA Building Room 359
2 West Edenton St.
Raleigh, N.C.
(919)733-6100

MARCH

March 2, 2004 9:30 AM

License/Certified Applicator Exam
McKimmon Center
Corner of Gorman St. & Western Blvd.
Raleigh, N.C.
(919)733-6100

March 9, 2004 8:30 AM

Registered Technician School
Senator Bob Martin Agricultural Ex-
tension Center
2900 Highway 125 South
Williamston, N.C.
(919) 733-6100

March 16, 2004 1:00 PM

Certified Applicator Exam
Burke County Agricultural Center
130 Ammons Dr.
Morganton, N.C.
(919) 733-6100

March 24, 2004 8:30AM

Registered Technician School
NCDA Building Room 359
2 West Edenton St.
Raleigh, N.C.
(919) 733-6100

JANUARY

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FEBRUARY

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MARCH

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NOVEMBER 6, 2003 STRUCTURAL PEST CONTROL COMMITTEE MEETING

The following settlement agreements were approved:

1. Wiley B. Bass III of Bass Pest Control in Louisburg agreed to pay \$1,600 after an inspection by the N.C. Department of Agriculture and Consumer Services found deficient soil samples at six residential construction sites pretreated by Bass. Bass was told to fix the deficiency, but re-inspections at three months and 11 months after the initial investigation showed that he did not make the corrections.
2. William Huff of Pestco Exterminating Co. in Wilmington agreed to pay \$400 for improperly pretreating a home. His penalty will be suspended if he completes the Structural Pest Control Committee's Introductory Training Workbook and attends the Registered Technician's School within 60 days.
3. Dennis L. Griffin of Griffin Exterminating Co. Inc. of Goldsboro agreed to pay \$300 for improperly supervising an employee working under his license. A technician improperly applied a pesticide during a treatment for subterranean termites and was working unsupervised although he had not completed his training as required.
4. James Stogner of Termitech South in Charlotte agreed to pay \$1,200 and provide training for all employees on how to perform and fill out a Wood Destroying Insect Report after three employees working under his license issued inaccurate WDIRs on four separate occasions.
5. Linnie Roberts of Rid-A-Bug Exterminating in Hamptonville agreed to pay \$1,000 for several violations of state structural pest control laws. NCDA&CS inspectors found unsecured trucks, unlabeled storage tanks, employees without proper training or credentials, and not allowing NCDA&CS inspectors access to records as required by state law.
6. Matt Scofield of Exterminator Pest Management Inc. of Kernersville agreed to pay \$400 for misrepresenting himself as a member of the N.C. Structural Pest Control Association in advertising and other marketing efforts even though he is not a member of the organization.
7. Donald L. Hammer of North State Pest Control in Hiddenite agreed to pay \$400 for performing 41 structural pest control treatments during a nine-day period in which his Structural Pest Control License had lapsed. It is unlawful to do any structural pest control work without a license.
8. William S. Wren of Pied Piper Pest Management in Belmont agreed to pay \$400 for performing more than 100 structural pest control services during a two-month period in which his liability insurance had lapsed.
9. Michael J. Tate of Ammons A+ Termite and Pest Control in Mooresville agreed to pay \$400 for performing 83 structural pest control services during a one-month period in which his liability insurance had lapsed.
10. James C. Kerley of Dodson Brothers Exterminating Co. in Charlotte agreed to pay \$2,000 for issuing an inaccurate WDIR and improperly treating a Charlotte home for termites. The termite treatment contract was not completely filled out and the Borate treatment contract did not indicate the appropriate treatment area. The application of the termiticide was also done improperly.

SPCC ENDORSES MODIFICATION OF WDIR ENFORCEMENT POLICY

During the August 2003 SPCC meeting, there was considerable discussion about the Division's enforcement policy relative to the Wood-Destroying Insect Information Report (WDIR-100). Industry members raised concerns with structures they inspect that have evidence of prior infestation of subterranean termites and evidence of treatment far removed from the location of the termite evidence. The WDIR on such a structure would, according to the SPCC enforcement policy, be filled out by checking the boxes to indicate "Inspection revealed visible evidence of:....a previously treated infestation [of subterranean termites], which now appears to be inactive."

Several PCOs explained that they felt that completing the form in this manner may be giving the buyer a false sense of security since the treatment and infestation are not located in the same area of the structure.

Discussion of this issue led the Committee to request that that SPCC and the NCPA work together to develop a temporary modification of the enforcement policy and to work toward the development of a new and more informative WDIR. During the November 2003 meeting of the SPCC, the Committee endorsed the revised enforcement policy jointly developed by the SPCC and the NCPA.

The change involves only Section 3.A. of the form. The following paragraph was added to the enforcement policy:

Block 3.A.3. is checked when there is evidence of subterranean termites, with no recent activity, and evidence that the infestation was treated at some time in the past. This must be checked if visible evidence of treatment is directly associated with the evidence of infestation. **If the visible evidence of treatment is in an area of the structure completely removed from the evidence of infestation, such that it is unlikely that the treatment would have any effect on the infestation, the PCO may check Block 3.A.2. provided an explanation is given concerning the extent and location of the treatment.** [emphasis added]

Thus, when the inspection reveals evidence of infestation of subterranean termites with no activity and a treatment that is not associated in any way with the infestation, the PCO may complete the form by checking boxes 3.A.2. The PCO must provide an explanation concerning the extent and location of the treatment and the infestation.

Any questions concerning this policy should be addressed to your inspector or the supervisor in your area.

REGISTERED TECHNICIAN REMINDER!!!

The North Carolina Structural Pest Control Law requires in pertinent part that:

§ 106-65.31. Annual certified applicator card and license fee; registration of servicemen, salesman, solicitors, and estimators; identification cards.

(b1) Registration.- Within 75 days after the hiring of an employee who is either an estimator, salesman, serviceman, or solicitor, the licensee shall apply to the Division for the issuance of an identification card for such employee. The application must be accompanied by a fee of twenty five dollars (\$25.00) for each card. The card shall be issued in the name of the employee and shall bear the name of the employing licensee, the employer's license number and phases, the name and address of the employer's business, and such information as the Committee may specify. The identification card shall be carried by the employee on his person at all times while performing any phase of structural pest control work.....

Furthermore, the Structural Pest Control Committee Rules and Regulations requires that:

02 NCAC 34.0313 REGISTERED TECHNICIAN'S IDENTIFICATION CARDS/TRAINING MATERIALS

(d) All individuals who make application for the issuance, not renewal, of registered technician's identification cards after January 1, 1999, shall complete the following training, or its equivalent, before becoming eligible for the identification card:

(1) Introductory Training:

(A) Introductory training shall include completion of the work book, Introductory Training for Registered Technicians; and

(B) A minimum of 24 hours on-the-job training in applicable phases of structural pest control by the licensee, certified applicator, or registered technician having at least two years experience.

(2) On-the-job training involving the methods and materials the employee will use in the day-to-day performance of his duties.

(3) The North Carolina Structural Pest Control Technician School. A fee of Twenty-five dollars (\$25.00) shall be charged for each employee attending the Registered Technician School.

(f) Introductory training shall be completed before the employee is permitted to mix or apply pesticides without the on-site supervision of a registered technician, certified applicator, or licensee.

In previous Structural Pest Control Bulletin issues, these requirements had been addressed. On recent vehicle inspections performed by Inspectors from the Division throughout the State, we have discovered that there are still service technicians that are not properly identified nor trained to perform work on their own. We also have found technicians that have been employed for more than seventy five (75) days with a company and are applying pesticides on their own without the required training.

Civil penalties have recently been issued by the Division concerning this matter. If this is taking place within your company, please be aware that the Division will continue to take appropriate action.

1,200 copies of this public document were printed at a cost of \$75.64 or \$.06 per copy.

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& Consumer Services
Structural Pest Control Division
1001 Mail Service Center
Raleigh, NC 27699-1001

